

My2N App

Access & Door Control at Your Fingertips

The My2N App creates a seamless, unified mobile experience for users. Just this one app will allow them to both answer their doors remotely and use WaveKey mobile access control to enter buildings quickly, reliably, and safely. It’s great for both residential and office buildings.

2N.com

Features & benefits

Answer the door from anywhere

Give your residents a world where they are aware of every visit to their homes. The My2N app connects the call from the intercom at the door to users wherever they are.

Convenient mobile access control

Leave keys and RFID cards where they belong – in the past. Patented WaveKey technology ensures users need only their mobile phones to access and move around the building.

Round-the-clock home surveillance

Using their mobile phone, users can see what is happening outside their homes at any time. And with an external camera connected, they can even see around the corner!

4 ways to open doors

Meet the exact security and convenience needs of your project by choosing from four mobile access control modes: touch, motion, card and tap-in-app opening mode.

24/7 reception

Direct calls to the receptionist so that they can answer the door using their mobile phone if they need to. Outside of the receptionist's working hours, a security guard can take over.

Tried & tested reliability

Extensive testing, constant development, and careful feedback gathering ensure that you can't offer your customers a more reliable door opening app.





Technical parameters

Mobile phone

Operating system	iOS 17 and later, or Android 10 and later
App	My2N app installed
Internet connection	Wi-Fi, 3G, 4G, 5G - with slower connections, the service may not work properly, or you may experience reduced video quality.

Video intercom

Video intercom type	2N IP video intercom with camera, AXIS video intercom
2N OS version	2.22 and later
Internet connection	Internet connection via cable or SIM card (2N LTE Verso)

Reliability

	Service reliability is 99.98%

Limitations

Maximum number of devices in one installation	500
Maximum number of devices called from one speed dial button	5

Price conditions

Subscription	Cloud calling service from a video intercom to a mobile phone/tablet is subject to charges. You can purchase a subscription from your 2N hardware supplier or directly from the My2N Management Platform.